



June 12, 2023

Dear Provider,

As part of an effort to better serve claimants and providers, OWCP and Client Network Services, Inc. (CNSI), will hold a provider Focus Group conversation to collect feedback on provider experiences working with our Workers' Compensation Medical Bill Processing (WCMBP) system and its operations. We want to improve the overall provider experience, and your feedback and input is a critical part of our improvement efforts. Our goal is to improve OWCP processes to make it easier for medical providers to work with us and therefore help our claimants.

We invite you to participate in one of the upcoming Focus Group conversations:

[Tuesday, June 27, 2023, at 5:30 pm – 6:30 pm EST](#)

[Wednesday, June 28, 2023, at 11 am – 12 pm EST](#)

[Thursday, June 29, 2023, at 2:30 pm - 3:30pm EST](#)

Please click on the preferred date to view the registration link for that event. Attendee name and email are required to register for the Focus Group. Once entered, you will receive an invitation with a link to join the event. Please note that you may be prompted to select another option if your preferred date has reached the maximum number of registrants. Please contact [WCMBP\\_TRAINING@cns-inc.com](mailto:WCMBP_TRAINING@cns-inc.com) for registration questions or assistance.

We thank you for your time and look forward to connecting with you further.

Thank you,

A handwritten signature in black ink, appearing to read "Megan Hylton".

Megan Hylton  
Deputy Director  
OWCP, Division of Administrative Operations  
U.S. Department of Labor